

RUNNYMEDE ACCESS LIAISON GROUP

CHERTSEY ACCESS APPRAISAL

28 JULY 2007

Present Jonathan Fisher, Mike Fuller, Edna Brown, Laura Cowie

Priority A = Essential & Urgent
B = Urgent
C = Required
D = Optional

Location	Priority & Action
<u>1. Sainsburys</u>	
a) 8 “nose in” disabled parking provided, all were of standard width.	
b) Unfortunately none of the disabled parking spaces would accommodate a side-loading vehicle. Could one or perhaps two bays be supplied for this, with a bay at each end?	C
c) Footpath by petrol filling station - Former hazardously sited fuel inlets now moved and path widened with dropped kerbs either side. Route now clear to the public toilets and alleyway to Guildford Street. All previous concerns with this area now eliminated.	
d) Disabled toilet – The swing hand rail was rusty and difficult to manoeuvre, it actually came apart in our hands when we tried to move it! When fully open it also has sharp edges. Recommend replacement with modern hand rail.	A
e) Public car park opposite Sainsburys off Heriot Road – Disabled bays provided but difficult to locate ticket kiosk, recommend better signage.	A
<u>2. Guildford Street</u>	
a) Disabled parking bay opposite Post Office, footway too narrow to accommodate a side loading vehicle. No possibility of moving the spaces forward, because they would be too close to the roundabout. Problem.	
b) Other disabled parking bays on Guildford Street – overall narrow footpath, insufficient space for side-loading van. However, 3 hours time limit good.	
c) Shops on west side of street are all inaccessible to wheelchair users, with steps of up to 6 inches blocking access.	A
d) Most of the shops on the eastern side have level access.	
e) The Halifax branch has a “call for assistance” bell. The only one noted in the whole street.	
f) The quality of paving throughout the town was noted to be much smoother than Egham.	

3. Bourne Health Club (external areas):

- a) Car park area has 3 disabled spaces close to the club entrance, with a dropped kerb.
- b) Dropped kerb provided from fire exit.
- c) No ramp provided from rear decking area.

D

4. Heriot Road Car Park:

- a) 5 disabled parking bays provided close to entrance.
- b) Dropped kerb provided at ticket machine.
- c) CCTV monitored help point provided.
- d) Height restriction bar prevents access to parking bays for larger vehicles that are adapted for side loading/unloading.

C

5. Chertsey Library:

- a) The bridge over the river (behind the Bourne Health Centre), leading to the disabled parking bays and the library, has an unprotected drop of several feet towards the far side of the bridge. No kerb or other tactile clue to warn people of the hazard. Railings need to be extended on both sides by at least 2 metres.
- b) Two disabled bays provided, but not clear if they are of standard size.
- c) Concerns about the steep gradient of the ramp at the emergency exit which also has a 6 inch drop at the end. Potentially very dangerous for a hurried emergency evacuation.
- d) The disabled access ramp, automatic doors, large open area and lowered section of the reception desk were very agreeable and welcomed by the Group.
- e) No tactile navigation or signage provided.
- f) No directional signage provided such as coloured strips on the carpet to help guide visually impaired people through the library.
- g) Large print and audio books available as in common with other Surrey libraries.
- h) Audio books – tactile book titles and authors would be very useful along the bindings.
- i) Librarian let Group know that Braille items can be ordered.
- j) Library staff were very helpful during the visit.

A

Check

A

A

A

D

6. Gogmore Park:

- | | |
|--|---|
| a) Disabled access from the bridge to the parking area is not possible due to lack of dropped kerbs. | B |
| b) When leaving the park and proceeding along the path alongside the Bourne towards town, recommend a small sign be placed at the bridge indicating wheelchair access/route to the left. | B |
| c) Pavilion - Disabled access ramp to the RADAR disabled toilet was difficult to negotiate due to the gates which were hard to open and secure. | A |
| d) RADAR disabled toilet locked! | A |