

RUNNYMEDE ACCESS LIAISON GROUP

DISABLED ACCESS APPRAISAL

Englefield Green Health Centre

Date: 27 January 2010

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Priority: A = Essential & Urgent C = Required
 B = Urgent D = Optional

Location and Observations	Recommendations	Priority
1. Car Park <ul style="list-style-type: none">Approached via Englehurst, off St Jude's Road. Spaces for some 25 vehicles, including one disabled bay, some 150 yards away from the entrance to the Health Centre.The car park is apparently heavily used by Englehurst residents, despite the sign 'For Health Centre visitors only'.	<ul style="list-style-type: none">Repair the car park surfacing in places, refresh the disabled bay signage and provide one additional disabled bay.Recommission the light operated access barrier at the car park entrance.Provide signage in St Jude's Road directing vehicles to the car park and signage in car park directing pedestrians to the Health Centre.	B B C
2. Entrance and Reception Area <ul style="list-style-type: none">Ramp up from pavement to entrance and good, wide entrance with two sets of automatic doors (one currently not in operation).Reception area roomy and well-lit.Reception desk too high for wheelchair users; they have to progress to the Waiting Room, where there is a 'stable door' to Reception staff.During our visit, a large number of boxes were being temporarily stored in the Reception area.	<ul style="list-style-type: none">Repair/recommission automatic door set.Shelf to 'stable door' too narrow to be of any practical use. This needs to be widened.Keep circulation spaces – especially fire escape routes – free of obstacles at all times.Ensure Reception staff have received Disability Awareness training.There is no induction loop system within the Health Centre. Consider providing such a loop within the Reception area, with appropriate signage.	A C A C B

Location and Observations	Recommendations	Priority
<p>3. Circulation Spaces</p> <ul style="list-style-type: none"> • Circulation spaces generally are well-lit and level, with no steps. • Corridors are wide enough to accommodate all sizes of wheelchairs. However, door openings generally are only wide enough to allow the smaller types of wheelchair to pass through 	<ul style="list-style-type: none"> • Recommend providing a handrail along one side of the corridor linking the Waiting area to the Consulting Room Suite. • The fire escape route from the Consulting Room Suite has three steps to the outside. This is unavoidable due to the proximity of an access road. However, these steps should be given white painted edges to improve visibility. • Braille signage is required throughout the Health Centre. 	<p>B</p> <p>A</p> <p>A</p>
<p>4. Waiting Area</p> <ul style="list-style-type: none"> • A large, regular shaped well-lit space, adequately provided with chairs, mostly with arms. • There is an audio-call system for patients; also a visual display board, although we understand this has not been working for some time. 	<ul style="list-style-type: none"> • Recommend providing some 'easy-riser' alternative chairs to cater for ambulant disabled and elderly visitors. • Recommission the visual display board for the benefit of hearing impaired and deaf patients. 	<p>B</p> <p>C</p>
<p>5. Health Education Room</p> <ul style="list-style-type: none"> • Well-lit and roomy. • Wheelchair friendly doors, but an automatic overhead door closer on the door to the waiting area must pose problems for wheelchair users. 		
<p>6. Consulting Room Suite</p> <ul style="list-style-type: none"> • The Consulting Rooms are fairly tightly planned. There is little space to manoeuvre a wheelchair of any size. 	<ul style="list-style-type: none"> • Provide at least one Consulting Room with an induction loop with appropriate signage. 	<p>B</p>
<p>7. Disabled Toilet</p> <ul style="list-style-type: none"> • Of adequate size and well laid out; easy to manoeuvre through door and close/open. Pull-cord alarm with light clearly visible in corridor. 	<ul style="list-style-type: none"> • Braille signage needed on this and on other toilet doors. • Taps on washbasin are not lever-handle type. 	<p>A</p> <p>D</p>